

Sidewalk and Ramp Maintenance:

The City maintains all City-owned sidewalks, curb ramps, and outdoor facilities as necessary to maintain clear, safe, and accessible paths for all our residents and visitors. All facilities are visually assessed on an annual basis to ensure they are in proper working condition and safe for the public to use. Facilities not owned directly by the City, but are within the public right-of-way are assessed during public works projects that intersect with these facilities. In the event a facility appears not to be in proper working condition and needs correction please contact the building department at (440) 516-3000. A representative of the building department within 48 business hours will inspect complaints of this nature. If a facility has not been properly maintained (i.e. snow/ice), please contact the service department at (440) 585-0963. Depending on the severity and level of concern in terms of public safety, these will be addressed within 24 hours or less