

Hello from Legal Aid!

Legal Aid is available online, in person, and by phone. [Apply for legal help online at lasclev.org](https://lasclev.org) or by phone at 888-817-3777. Please contact us with any questions or requests.

Notice: Legal Aid will not be available to respond to new applications for legal assistance on Thursday, November 13 or Friday, November 14 due to staff training. (Legal Aid will also be closed on Tuesday, November 11 for Veterans Day.) There will be a slight processing delay for those who submit online intake applications. The intake phone line will be closed November 13-14, and will reopen on Monday, November 17. We appreciate your patience as our staff complete training to better serve clients.

Partner Programs for Food Resources

SNAP benefits will not be distributed as normal during November 2025. SNAP recipients need to continue to comply with renewal requirements, verification requests, interviews, etc. even if benefits are delayed. Those looking for food resources can utilize these resources:

- Locate pantries and hot meals in Cuyahoga, Lake, Geauga, and Ashtabula counties using the Greater Cleveland Food Bank's [Find Food Near Me](#) tool. Also make sure to [review the Food Bank's FAQ page](#) for tips and tricks to navigate local food resources.
- Locate pantries and hot meals in Lorain County using [FreshTrak](#), a food locator coordinated by the [Second Harvest Food Bank of North Central Ohio](#).
- Need kosher food? For residents of zip codes 44121, 44122, 44124, and 44118, visit the [Cleveland Kosher Food Pantry](#), open every Thursday, 5:00-6:00 PM at 2004 S. Green Road. Please bring a photo ID and shopping bags.
- Need halal food? Visit the MACE Islamic every 4th Thursday of the month for a drive-through food pantry. Visit the [MACE Islamic Center website](#) to confirm distribution times.
- Have dietary restrictions? Many pantries can provide food that is vegetarian, vegan, gluten-free, or allergy-friendly. Once you have located a pantry in your area, call to confirm what food they will have available.

Helping Veterans and Service Members

In November, we recognize the contributions that service members and veterans have made in our community by celebrating Veterans Day, and by highlighting the work that Legal Aid does for veterans and service members year-round.

Legal Aid can help veterans and former military service members with a variety of civil legal issues, including child support, public benefits, housing, and more. Veterans and former service members living in Cuyahoga, Lorain, Lake, Geauga, and Ashtabula counties can visit lasclev.org/apply or call 888-817-3777 to apply for free legal services.

Learn more: [How Legal Aid Can Help Veterans and Others Who Served in the Military](#)

Energy Assistance Programs are available

Ohio residents can sign up to receive help with heating bills during the cold months. [Home Energy Assistance Program \(HEAP\)](#) is a program that provides eligible Ohioans assistance with their home energy bills. [Percentage of Income Payment Plan \(PIPP\)](#) helps eligible Ohioans manage their energy bills. PIPP payments are based on a percentage of household income and are consistent year-round. Learn more and sign up directly through the State of Ohio: [Apply for Ohio Energy Assistance Programs](#).

Upcoming Community Education Programs

Legal Aid in Lakewood – Consumer Rights

TODAY - Monday, November 10 at 6 PM

Join Legal Aid at the Lakewood Public Library on November 10 at 6:00 PM for a free presentation to arm community members with tools to protect their consumer rights & understand the basics of credit. Learn more: [Legal Aid in Lakewood: Know Your Rights – Consumer Rights](#).

Upcoming Legal Aid Advice Clinics

Legal Aid hosts free brief legal advice clinics throughout Northeast Ohio where attorneys are available for in-person consultations to provide brief advice and counsel about civil legal issues. View the events calendar on our website at lasclev.org/events, or see the list of upcoming clinics below. A printable calendar of clinics is available online: lasclev.org/ClinicFlyer

WEDNESDAY, NOVEMBER 12 – Oberlin

Call 440-774-6579 for an appointment

Oberlin Community Services, 500 East Lorain St., Oberlin

SATURDAY, NOVEMBER 15 – Cleveland (East)

Walk in! Intake hour 10:00 – 11:00 AM

Cleveland Public Library – Rice Campus, 11535 Shaker Blvd.

TUESDAY, NOVEMBER 18 – Ashtabula

Call 440-992-2121 for an appointment

Ashtabula Public Library, 4335 Park Avenue, Ashtabula

WEDNESDAY, NOVEMBER 19 – Wickliffe

Walk in! Intake hour 4:00 – 5:00 PM

Family Resource Center of Wickliffe, 2255 Rockefeller Rd.

TUESDAY, DECEMBER 2 – Painesville

Call 440-352-8686 for an appointment

Lake County Free Clinic, 462 Chardon St.

SATURDAY, DECEMBER 6 – Cleveland (East)

Walk in! Intake hour 10:00 – 11:00 AM

Cleveland Public Library – Woodland Campus, 5906 Woodland Ave.

For a full list of all upcoming clinics, check out the flyer available online:
lasclev.org/ClinicFlyer

Need a Legal Aid speaker? To invite Legal Aid to participate in a community event or to request a presentation, simply complete this brief online form: lasclev.org/OutreachRequest.

Want Legal Aid materials to display or distribute? View our [online library of brochures](#) and then use this online form to request materials: lasclev.org/BrochureRequest.

Need to update your contact information? Please complete this quick online form: lasclev.org/ContactForm.