

Moral Claims Committee Meeting
Feb. 26, 2024

Call Meeting To Order @ 6:31pm

Pledge of Allegiance

Moral Claims Committee Attended: Natalie Antosh, Dave Phares and Monica Koudela

Other Council Members in Attendance: Theresa Bissbee

Hearing of Claim:

MaryAnn Hodkey: 1124 E 337th St, Eastlake OH 44095

On Jan 25, 2024 while it was raining, Mary Ann Hodkey was driving in the left lane going north on 305 by the library and hit something hard. She looked in her rear view mirror and didn't see anything. Her back right tire went flat over a short period of time that afternoon. She called Classic Mazda that evening before they closed at 6pm and they would send out roadside service the next day. Jan 26, 2024 they came out and put the spare tire on her car so she could drive the car to Classic Mazda. The tire had a hole in the sidewall and could not be fixed. She had to replace two tires because Classic Mazda told her you couldn't replace only 1 new tire on the car. Classic gave her a loaner because they had to order two new tires. That day she went to see what she hit and saw a pothole full of water. She called city hall and spoke to 3 different departments to let them know what happened.

She is asking the city to reimburse her for both tires. \$785.65

Motion made by: Monica Koudela

Vote: Monica Koudela-No, David Phares-No, and Natalie Antosh-No

Moral Claims Committee voted No and will advise City Council of the No vote.

Meeting adjourned: 6:38pm

Respectfully,



Natalie J Antosh
Chairman-Moral Claim Committee

MaryAnn Hodkey <Marssite@yahoo.com>

Mon 2/12, 9:37 AM Natalie Antosh

Hi Natalie,

Sorry it's has taken me this long to get back to you. My mom has been in the hospital.

On Thursday, January 25, 2024 at approximately 12:00pm. I was driving north on East 305th Street in the left lane just past the library and just before the entrance into Shoregate because I was going to turn left on LakeShore Blvd. and I hit something hard. It was raining and I didn't see anything. I looked in the rearview mirror and still didn't see anything. I went to my mom's house, which is only 4 houses down from the police/fire station and stayed a until 3pm. I started my car and the tire pressure light was on. I told my husband about this incident at 5:45 pm. and he went out into the garage and came back in and told me my back passenger tire was flat and on the rim. I called Classic Mazda at 5:45pm. and they were going to call Mazda Roadside Service first thing Friday morning. Friday, January 26th, Mazda called me at 8:00 am. and had scheduled the service department to come to my house to put my spare tire on so I could drive to Mazda. The Mazda tech said there was a leak in the sidewall of the back passenger tire and it could not be fixed. I needed a new tire. Mazda suggested I get the second tire because they compared it to getting a new pair of shoes and wearing one new shoe and one old shoe. I would probably need an alignment. They had to order the tires. They gave me a loner car.

Curious as to what I hit, I drove straight to E. 305 St. and saw the pothole. It was full of water. I came home and called Willowick City Hall at 11:57 am. and reported the pothole. I spoke to 3 different departments and was told the building department would be sent out to fix it. I was told to get my receipt and bring it to city hall for the morales claims. I got my car back January 31st. I paid Classic Mazda \$785.65 for the tires and alignment. I saw on February 5th, the hole and others were filled. I have pictures of my tire and the hole. I can share the pictures with you if you want to see them. As I was waiting for traffic to clear so I could take pictures, the library van hit the hole pretty hard right in front of me. I'm sure I'm not the only one who had damage.

I would like to have the city of Willowick pay for the entire amount of \$785.65

. But for the fact I hit the pothole, I wouldn't have needed one tire, let alone 2 and an alignment. My left rear tire was measured at 7 and right rear tire was measured at 6 which is good for a car with 21,632 miles.

Please feel free to call if you have any questions.

Sincerely,
MaryAnn Hodkey



Jan. 26, 2024



Jan. 31, 2024

MA
Mary Ann Hodkey
1124 E. 337th St.
Eastlake, OH 44095



Jan 31, 2024



Feb 13, 2024

MAH
Mary Ann Hodkey
1124 E. 337th St.
Eastlake, OH 44095



Feb. 13, 2024



Feb. 13, 2024

MAH
Mary Ann Hockley
7124 E. 337th St.
Eastlake, OH 44095

HA **Mary Ann Hodkey**
 1124 E. 337th St.
 ██████████, OH 44095
 Eastlake.



0340461000024 2112024 02130 3977 250271000000

PAY TO THE ORDER OF
 KEY BANK
 OR DEPOSIT ONLY
 CLASZDA
 35-050874100361
 For Deposit (

EDWARD F. HODKEY 02-00
 MARYANN HODKEY
 1124 E. 337TH ST. 440-942-6184
 EASTLAKE, OH 44095

31 Nov 7300
 10/24/24 Date 6182418

Pay to the Order of Classic Mazda \$ 785.65
Seven hundred eighty five and 65/100

KeyBank National Association
 1-800-KEY2YOU® Key.com®
 Key Privilege

For 2018 Mazda 6 MAZDA



Natalie Antosh
will call - head of
CLASSIC dept.
Make The Classic Choice!

CLASSIC MAZDA
6951 Center Street
MENTOR, OHIO 44060
(440) 205-6401

1/31/24 11:37am
dropped
off
receipt

CELL: 440-463-4700

CUSTOMER NO 1029430		ADVISOR ANGELA CUTCHALL	13375	TAG NO. 1037	INVOICE DATE 01/31/24	INVOICE NO. MACS164157
MARY ANN HODKEY 1124 E 337TH ST EASTLAKE, OH 44095-2932		LABOR RATE	LICENSE NO.	MILEAGE 21,632	COLOR BLUE REFLEX	STOCK NO. M23523
MARSSITE@YAHOO.COM		YEAR / MAKE / MODEL 18/MAZDA/MAZDA6/SPORT AUTO			DELIVERY DATE 10/26/18	DELIVERY MILES 6
RESIDENCE PHONE 440-942-5184		VEHICLE I.D. NO. J M 1 G L 1 U M 8 J 1 3 2 5 0 9 4			SELLING DEALER NO.	PRODUCTION DATE
BUSINESS PHONE		F.T.E. NO.			P.O. NO.	R. O. DATE 01/26/24
COMMENTS					REPRINT# 1	
					MO: 21632	

TIRE STATUS GREEN.....7/32" OR GREATER TREAD REMAINING

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
			JOB # 6 TOTAL PARTS	0.00
			JOB # 6 TOTAL LABOR & PARTS	0.00
MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	1	SHOP SUPPLIES		17.09
TOTAL - MISC				17.09

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$39.95 (+TAX)
APPROVED ADDITIONAL COST OF \$745.70 FOR TOTAL ESTIMATE OF \$785.65 (+TAX) ON 01/30/24 AT 02:01pm
BY MARY ANN HODKEY COMMENTS
++LOANER++ LA#: 36437

ALIGNMENT AFTER TAX: \$151.91
PRICE OF EACH TIRE MOUNT AND BALANCE AFTER TAX: \$316.87

TOTALS		
Shop supplies charges are for miscellaneous lubricants and fluids, proper disposal of spent fluids, nuts, bolts fasteners, solvents, cleaners, adhesives and sealants.	TOTAL LABOR....	189.85
	TOTAL PARTS....	525.60
	TOTAL SUBLET....	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	17.09
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	53.11

THANK YOU FOR ALLOWING US TO SERVICE YOUR VEHICLE TODAY!

TOTAL INVOICE \$ 785.65

JONATHAN PHILLIPS SERVICE MANAGER 440-205-6419
SCOTT LUNDER, PARTS MANAGER 440-205-6401

AMEX () DISCOVER () MASTER CARD () VISA ()
CASH () CHECK (/) # 7300

Jon Phillips
SERVICE MANAGER

CLASSIC
MAZDA

916 756 9169 service dept.
440 205 6461 fax
jphillips@driveclassic.com



6951 Center Street
Mentor, OH 44060
www.DriveClassic.com

PAID in full
11/31/2024 Jon Phillips
via check, # 7300

The only warranties applying to the parts or material are those which may be offered by the manufacturer. DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ON THE PARTS, MATERIALS, SERVICE AND/OR REPAIRS. Dealer does not authorize any other person to assume for it any liability in connection with furnishing parts, materials, service or repair. IN NO EVENT SHALL THE OWNER OF THE VEHICLE BE ENTITLED TO RECOVER FROM DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

ARBITRATION REQUIRED: I AGREE WITH DEALER THAT INSTEAD OF ANY ARBITRATION IN A COURT, ANY DISPUTE, CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THE PARTS, MATERIAL, SERVICES OR REPAIRS FURNISHED IN THIS TRANSACTION OR ANY OTHER TRANSACTION BETWEEN THE PARTIES RELATING TO THE SERVICE OR REPAIR TO OR SALE OF PARTS OR MATERIAL FOR THE DESCRIBED MOTOR VEHICLE, IF ANY, SHALL BE SETTLED BY BINDING ARBITRATION ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION UNDER ITS COMMERCIAL ARBITRATION RULES. SUCH ARBITRATION SHALL BE CONDUCTED IN LAKE COUNTY, OHIO. EACH PARTY SHALL PAY THEIR OWN COSTS. ANY JUDGEMENT THE AWARD ORDERED BY THE ARBITRATION MAY BE ENTERED IN ANY COURT HAVING JURISDICTION THEREOF.

I hereby agree to all terms and conditions as stated.

X
CUSTOMER SIGNATURE



CLASSIC MAZDA

6951 Center Street
 MENTOR, OHIO 44060
 (440) 205-6401



CELL: 440-463-47

CUSTOMER NO. 1029430		ADVISOR ANGELA CUTCHALL 13375		TAG NO. 1037	INVOICE DATE 01/31/24	INVOICE NO. MACS164157
MARY ANN HODKEY 1124 E 337TH ST EASTLAKE, OH 44095-2932		LABOR RATE	LICENSE NO.	MILEAGE 21,632	COLOR BLUE REFLEX	STOCK NO. M23523
		YEAR / MAKE / MODEL 18/MAZDA/MAZDA6/SPORT AUTO			DELIVERY DATE 10/26/18	DELIVERY MILES 6
MARSSITE@YAHOO.COM		VEHICLE I.D. NO. J M 1 G L 1 U M 8 J 1 3 2 5 0 9 4		SELLING DEALER NO.	PRODUCTION DATE	
RESIDENCE PHONE 440-942-5184	BUSINESS PHONE	F.T.E. NO.	P.O. NO.	R.O. DATE 01/26/24	REPRINT# 1	
COMMENTS		MO: 2163:				

TIRE STATUS GREEN.....7/32" OR GREATER TREAD REMAINING

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----	UNIT PRICE-
	JOB # 6 TOTAL PARTS 0.00
	JOB # 6 TOTAL LABOR & PARTS 0.00
MISC-----CODE-----DESCRIPTION-----CONTROL NO-----	
JOB # A 1 SHOP SUPPLIES	17.09
	TOTAL - MISC 17.09

ESTIMATE-----
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 PRICE OF EACH TIRE MOUNT AND BALANCE AFTER TAX: \$316.87

TOTALS-----	
Shop supplies charges are for miscellaneous lubricants and fluids, proper disposal of spent fluids, nuts, bolts fasteners, solvents, cleaners, adhesives and sealants.	
TOTAL LABOR....	189.85
TOTAL PARTS....	525.60
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	17.09
TOTAL MISC DISC	0.00
TOTAL TAX.....	53.11

THANK YOU FOR ALLOWING US TO SERVICE YOUR VEHICLE TODAY!

TOTAL INVOICE \$ 785.65

JONATHAN PHILLIPS SERVICE MANAGER 440-205-6419
 SCOTT LUNDER, PARTS MANAGER 440-205-6401

AMEX () DISCOVER () MASTER CARD () VISA ()
 CASH () CHECK () #

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 MENTOR, OHIO 44060
 (440) 205-6401



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		F.T.E. NO.		P.O. NO.	R.O. DATE 01/26/24	REPRINT# 1
RESIDENCE PHONE 440-942-5184	BUSINESS PHONE	COMMENTS				MO: 2163

LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	UNITS	TECH(S)	UNIT PRICE
J# 1 22MAZ-2 MISC. WHEELS & TIRES UNITS:					13067	59.90
CUST STATES PASSENGER REAR TIRE WENT FLAT AND SPARE IS NOW ON, INSPECT AND ADVISE REPLACED PASSENGER REAR TIRE DUE TO PUNCTURE ALSO REPLACED DRIVER REAR TIRE SO VEHICLE HAS TWO NEW MATCHING TIRES ON THE SAME AXLE. REPLACED WITH YOKOHAMA ADVAN A83 225/55R17 TIRE COST: \$262.80 EACH PLUS \$29.95 MOUNT AND BALANCE AND TAX/SHOP SUPPLIES: \$316.87 EACH TIRE						
PARTS	2	PK11-01-9334-00	YOKOHAMA P			262.80
						JOB # 1 TOTAL PARTS 525.60
						JOB # 1 TOTAL LABOR & PARTS 585.50
J# 2 99MAZ-99P FULL CIRCLE INSP. UNITS:				0.00	13067	INTERNAL
PERFORM MAZDA FULL CIRCLE SERVICE INSPECTION AND REPORT FINDINGS PERFORMED FULL CIRCLE INSPECTION						
PARTS						0.00
						JOB # 2 TOTAL PARTS 0.00
						JOB # 2 TOTAL LABOR & PARTS 0.00
J# 3+09MAZ-ALIGN4 4 WHEEL ALIGNMENT UNITS:					837163	129.95
PERFORM 4 WHEEL ALIGNMENT: \$129.95+TAX/SHOP SUPPLIES COMPLETED						
PARTS						0.00
						JOB # 3 TOTAL PARTS 0.00
						JOB # 3 TOTAL LABOR & PARTS 129.95
J# 4+99MAZ-BATTERY BATTG UNITS:					13067	INTERNAL
BATTERY GREEN BATTERY PASSES MINIMUM COLD CRANKING AMPS						
PARTS						0.00
						JOB # 4 TOTAL PARTS 0.00
						JOB # 4 TOTAL LABOR & PARTS 0.00
J# 5+99MAZ-BRKN BRAKES NOT CHECKED UNITS:					13067	INTERNAL
BRAKE STATUS NOT CHECKED THIS VISIT BRAKES NOT CHECKED THIS VISIT						
PARTS						0.00
						JOB # 5 TOTAL PARTS 0.00
						JOB # 5 TOTAL LABOR & PARTS 0.00
J# 6+99MAZ-TIRG TIRE STATUS GREEN UNITS:					13067	INTERNAL
TIRE STATUS GREEN						

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X
 CUSTOMER SIGNATURE

CLASSIC MAZDA

6951 CENTER ST
MENTOR, OH. 44060

Phone Number: 1-(440)-205-6401

Fax Number: 1-(440)-205-6461

Customer: HODKEY	Date: 1/30/2024 1:17 PM
Company:	VIN
License NO:	Technician: 837163
Odometer: 21632	Order NO: 164157

VEHICLE ALIGNMENT REPORT

MAZDA, 2018, 6, All Models

Primary Angles			Initial	Specifications		Final
				Min.	Max.	
Front	Caster	Left	6.1°	5.3°	7.3°	6.1°
		Right	6.2°	5.3°	7.3°	6.2°
	Camber	Left	0.0°	-1.3°	0.7°	-0.2°
		Right	-0.6°	-1.3°	0.7°	-0.6°
	Toe	Left	-1.15° *	-0.10°	0.25°	0.15°
		Right	1.40° *	-0.10°	0.25°	0.15°
Total		0.25°	-0.15°	0.50°	0.30°	
Rear	Camber	Left	-0.8°	-1.8°	0.2°	-0.8°
		Right	-0.7°	-1.8°	0.2°	-0.7°
	Toe	Left	0.20°	-0.10°	0.25°	0.20°
		Right	0.15°	-0.10°	0.25°	0.15°
		Total	0.35°	-0.15°	0.50°	0.35°
	Thrust Angle			-0.0°	0.8°	
Secondary Angles			Initial	Specifications		Final
				Min.	Max.	
SAI	Left		14.7° *	15.2°	15.2°	14.7° *
	Right		15.3° *	15.2°	15.2°	15.3° *
Included Angle	Left		14.7°	---	---	14.5°
	Right		14.7°	---	---	14.7°
Toe Out On Turns	Left		---	---	---	---
	Right		---	---	---	---
Max Turn Inside	Left		---	35.9°	41.9°	---
	Right		---	35.9°	41.9°	---
Toe Curve Change	Left		---	---	---	---
	Right		---	---	---	---
Setback	Front		-0.4"	---	---	-0.4"
	Rear		-0.2"	---	---	-0.2"
Track Width Diff.			0.5"			0.5"
Wheel Base Diff.			-0.2"			-0.2"
Front Ride Height	Left		---	---	---	---
	Right		---	---	---	---
Rear Ride Height	Left		---	---	---	---
	Right		---	---	---	---
Frame Angle						---



FULL CIRCLE SERVICE REPORT CARD

Customer Name: _____ Phone: _____ Date: _____
 E-Mail: _____ License: _____ Year/Model: _____
 VIN: _____ Mileage: _____ RO/Tag#: _____
 Service Consultant: _____ Technician: _____

Requires Immediate Attention Will Require Further Attention Inspection Result - OK (See reverse for red, yellow and green explanation)

INSPECT EACH SERVICE

SERVICE CONSULTANT		INTERIOR/EXTERIOR	COMMENTS
<input type="radio"/>	<input checked="" type="radio"/>	Windshield for cracks, chips and pitting	
<input type="radio"/>	<input checked="" type="radio"/>	Wiper blades/inserts	
<input type="radio"/>	<input checked="" type="radio"/>	Washer spray and wiper operation	
<input type="radio"/>	<input checked="" type="radio"/>	Horn, interior and exterior lights	
<input type="radio"/>	<input checked="" type="radio"/>	HVAC Operation	
<input type="radio"/>	<input checked="" type="radio"/>	State inspection due date (if applicable)	
OPEN RECALLS			
<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Red - vehicle has open recall and owner declined to schedule follow-up repair appointment
		<input type="radio"/>	Yellow - vehicle has open recall and a follow up repair appointment is scheduled
		<input type="radio"/>	Green - open recall repair performed during service visit - vehicle has no open recalls
Customer Initials _____			
TECHNICIAN		INTERIOR/EXTERIOR	COMMENTS
<input type="radio"/>	<input checked="" type="radio"/>	Parking Brake	
<input type="radio"/>	<input type="radio"/>	Maintenance Monitors indicating service is needed?	
EXTERIOR (HYBRID & EV ONLY)			
<input type="radio"/>	<input checked="" type="radio"/>	Operation of EV charge port opener	
<input type="radio"/>	<input checked="" type="radio"/>	EV charge port	
<input type="radio"/>	<input checked="" type="radio"/>	High Voltage cables and components (visually inspect for any damage)	
UNDER HOOD			
<input type="radio"/>	<input checked="" type="radio"/>	Windshield washer fluid level	
<input type="radio"/>	<input checked="" type="radio"/>	Brake fluid level/condition	
<input type="radio"/>	<input checked="" type="radio"/>	Automatic transmission fluid level	
<input type="radio"/>	<input checked="" type="radio"/>	Power steering fluid level/condition (if equipped)	
<input type="radio"/>	<input checked="" type="radio"/>	Coolant recovery reservoir level/condition	
<input type="radio"/>	<input checked="" type="radio"/>	Engine oil level/condition	
<input type="radio"/>	<input type="radio"/>	Diesel Exhaust Fluid (DEF) SKYACTIV-D Engine Only	
<input type="radio"/>	<input type="radio"/>	Cooling system for visible leaks and damage	
<input type="radio"/>	<input type="radio"/>	Drive belts (Timing belt if applicable)	
<input type="radio"/>	<input type="radio"/>	Oil and or fluid leaks	
<input type="radio"/>	<input type="radio"/>	Air filter	
<input type="radio"/>	<input type="radio"/>	Cabin air filter	
UNDER VEHICLE			
<input type="radio"/>	<input type="radio"/>	Constant velocity (CV) drive axle boots	
<input type="radio"/>	<input type="radio"/>	Clutch operation (if equipped)	
<input type="radio"/>	<input type="radio"/>	Steering, steering linkages/wheel and play/bearings	
<input type="radio"/>	<input type="radio"/>	Suspension (shocks/struts for bounce/leaks/damage)	
<input type="radio"/>	<input type="radio"/>	Exhaust system (leaks, visible damage, loose parts)	
<input type="radio"/>	<input type="radio"/>	Brake line, hoses	
<input type="radio"/>	<input type="radio"/>	Coolant system for leaks	
<input type="radio"/>	<input type="radio"/>	Under vehicle fluid leaks	
<input type="radio"/>	<input type="radio"/>	Battery Undercover (EV only)	
COMMENTS & RECOMMENDATIONS			

CHECK TIRES/MEASURE TIRE TREAD DEPTH

LF	RF
<u>7</u>	<u>6</u>
<input checked="" type="radio"/> > 6/32"	<input checked="" type="radio"/> > 6/32"
<input type="radio"/> 4/32"-6/32"	<input type="radio"/> 4/32"-6/32"
<input type="radio"/> ≤ 3/32"	<input type="radio"/> ≤ 3/32"
<input checked="" type="radio"/> > 6/32"	<input checked="" type="radio"/> > 6/32"
<input type="radio"/> 4/32"-6/32"	<input type="radio"/> 4/32"-6/32"
<input type="radio"/> ≤ 3/32"	<input type="radio"/> ≤ 3/32"
LR	RR
Tire Pressure Set to Factory Recommendation	Declined Tire Rotate tires <input checked="" type="radio"/> <input type="radio"/>

MEASURE FRONT / REAR BRAKE LININGS

LF	RF
<input checked="" type="radio"/> 50% (Above 5mm Disc) (Above 2mm Drum)	<input checked="" type="radio"/> 50%
<input type="radio"/> 20%-50% (3mm-5mm Disc) (1.01mm-2mm Drum)	<input type="radio"/> 20%-50%
<input type="radio"/> 0% (Less than 3mm Disc) (1mm or less Drum)	<input type="radio"/> 0%
<input checked="" type="radio"/> 50% (Above 5mm Disc) (Above 2mm Drum)	<input checked="" type="radio"/> 50%
<input type="radio"/> 20%-50% (3mm-5mm Disc) (1.01mm-2mm Drum)	<input type="radio"/> 20%-50%
<input type="radio"/> 0% (Less than 3mm Disc) (1mm or less Drum)	<input type="radio"/> 0%
LR <u>8</u>	RR <u>8</u>
Measurements Not Taken <input type="radio"/>	Declined Brake <input type="radio"/>

CHECK BATTERY PERFORMANCE

State of Health Actual Cold Cranking Amps and/or attach Test results

Good Fair Replace

Declined Battery

Condition of Terminals: Good Bad



Customer Signature: _____ Next appointment: _____ / _____ / _____ at _____ AM/PM

White - Customer • Yellow - Dealer